

Having trouble registering even after you have enabled Cookies?

I feel your frustration and I'm really sorry. When testing, I had the same problem. I enabled all my cookies (had to do this several times because it didn't take). And I tried again. I tried in an incognito window, I even restarted my computer and my internet connection. I gave up, then came back the next day, and it worked.

Below are some steps that may help:

1. Make sure you have the most up-to-date browser.
2. Enable cookies in browser
 - a. do a search to find How-To videos & documents to enable cookies if you don't know how
3. Try
 - a. a different Browser and/or network
 - b. a private/incognito window in your browser
 - c. disabling any operating system level VPNs or firewalls which may be blocking a specific website
 - d. a different computer
 - e. restarting your computer
 - f. restarting your internet connection
 - g. clearing your history/cache

If none work, there might be something in these articles from PheedLoop that is not listed above.

Recommended System and Internet Requirements

<https://support.pheedloop.com/article/424-recommended-system-and-internet-requirements>

Identifying and Solving VPN, Firewall or Network Restriction Issues

<https://support.pheedloop.com/article/485-identifying-and-solving-vpn-firewall-or-network-restriction-issues>

If you continue to have trouble registering, please send screenshots of the error messages you get to me at registrar@clta.net. I will pass these on to Support at PheedLoop to see if they can help.

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